GrinderCare<sup>SM</sup>, a full range of services aimed to maximize clients' performance



#### GrinderCare<sup>SM</sup> supports the full and maximum product life of the following brands:

- Besly
- Bryant
- Cincinnati
- Gardner

— Giustina - Gold Crown

- Landis

Fives Landis Corp. 16778 Halfway Blvd. Hagerstown, MD 21740 UNITED STATES Tel: +1 301 797 3400

**Fives Landis GmbH** Dreifelderstrasse 42 70599 Stuttgart GERMANY Tel: +49 (0) 711 45 11 45

Fives Grinding Mexico Circuito Aquascalientes Norte # 151-4 Parque Industrial Valle de Aguascalientes San Francisco de los Romo Aquascalientes C.P. 20358 MEXICO Tel.: +52 449 688 5118

- Norton

Fives Landis Ltd. Eastburn Works, Skipton Road Cross Hills Keighley West Yorkshire BD20 7SD UNITED KINGDOM Tel: +44 (0) 1535 633 211

Fives Giustina S.r.l. Corso Lombardia 79 San Mauro Torinese, Torino, 10099 **ITALY** Tel: +39 011 222 8621

Shanghai Fives Automation & Processing Equipment Co., Ltd Guangzhou Branch office Plant No. 12, American Industry Park No. 48, Hongmian Ave. Huda District, Guangzhou, 510800 CHINA Phone: +86 (0) 20 3770 7471

**Cranfield Precision** Division of Fives Landis Ltd. Woburn House, 3 Adams Close Kempston, Bedford MK42 7JE UNITED KINGDOM Tel: +44 (0) 1234 312 820

— Pratt & Whitney

- Warner Swasey

Daisho Seiki Corporation 2-1, Kunimidai 6-Chome, Ishinomiya Hyogo 669-1135 JAPAN Phone: +81 797 62 5500





# GrinderCare<sup>SM</sup>



# Complete life cycle solutions for grinding machines around the globe

- Extend product life
- Maintain peak efficiency
- Reduce the cost of machine ownership
- Maximize performance through a full range of services

www.fivesgroup.com

grinding-ultraprecision@fivesgroup.com





### Operation

- Machine assembly
- Machine set-up
- Machine commissioning
- Warranty periods
- Spare parts
- Replacement parts

#### Machine Assembly

Customers can trust our team of technicians to assemble machines for new installations or relocations to the original machine standards.

#### Machine Setup

Using their years of experience, our technicians will ensure machines are properly setup and functioning.

#### Machine Commissioning

During machine commissioning, our technicians will make sure machines are fully operational and performing above and beyond technical requirements.



#### Warranty Periods

We stand behind our products, parts and services. We are committed to guaranteeing the industry's highest level of quality and functionality.

#### Spare Parts

The GrinderCare<sup>SM</sup> team will work with customers to ensure they have the spare parts necessary to eliminate downtime and keep machines running at optimal efficiency.

#### **Replacement Parts**

Regardless of the machine vintage, when replacement parts are needed, customers can count on our team to assist in getting the right, OEM quality parts.

# Evolution

- Retools & refurbishment
- Remanufacturing
- Obsolescence management
- Up-to-date technologies

#### Retools

Our GrinderCare<sup>SM</sup> team works in conjunction with engineering to provide quality, engineered solutions for customers looking to retool, modify, or upgrade existing equipment in the field.

#### Remanufacturing

We offer the option of a complete remanufacture of existing equipment at one of our facilities. Our GrinderCare<sup>SM</sup> Team works with in-house engineering and manufacturing to complete the remanufacture to customer specifications.

#### **Preventive Maintenance**

Our experienced technicians can be on-site to perform routine preventive maintenance on equipment, as well as, more advance diagnostics including infrared, thermal, vibration and statistical analyses.

## Optimization

- Customizable training
- Machine evaluations
- Technical support & consultations

#### **On-site Services**

Our highly experienced technicians can be on-site for customer training, technical support, troubleshooting, maintenance, evaluations, installations and repairs.

#### **Technical Support**

Our experienced GrinderCare<sup>SM</sup> team offers technical support to customers via phone or email. Our global network allows us to provide 24/7 support.

#### Training

We offer customized training in local languages to ensure personnel can keep equipment running at optimal efficiency.



#### Unit Repairs

Our GrinderCare<sup>SM</sup> team project manages all aspects of unit repairs and rebuilds to ensure OEM quality is maintained. Precision parts and components are finished in-house and units are assembled by highly experienced technicians to OEM specifications.

#### Software Upgrades

Our controls, PLC, and computer upgrades provide faster computation, improved grind control, undated technologies, and operator-friendly setup. We offer standard upgrade packages, as well as, fully customized engineered solutions.

# Reutilization of current assets











#### **Machine Certifications**

We offer customers the option of having their machines certified by a trained technician to internal, international and industry standards.

#### **Machine Evaluations**

Our experienced technicians perform all machine evaluations, which help to prevent future production interruptions and breakdowns while limiting the need for major repairs by preventing failures.

#### **Machine Relocations**

Our GrinderCare<sup>SM</sup> team can assist with machine relocations; in-house or across the globe. Our technicians will ensure equipment is properly decommissioned, prepared for shipment, re-installed, setup and tested.



